



STATE POLLUTION CONTROL BOARD – SIKKIM
DEPARTMENT OF FOREST & ENVIRONMENT
GOVERNMENT OF SIKKIM
DEORALI, GANGTOK – 737102

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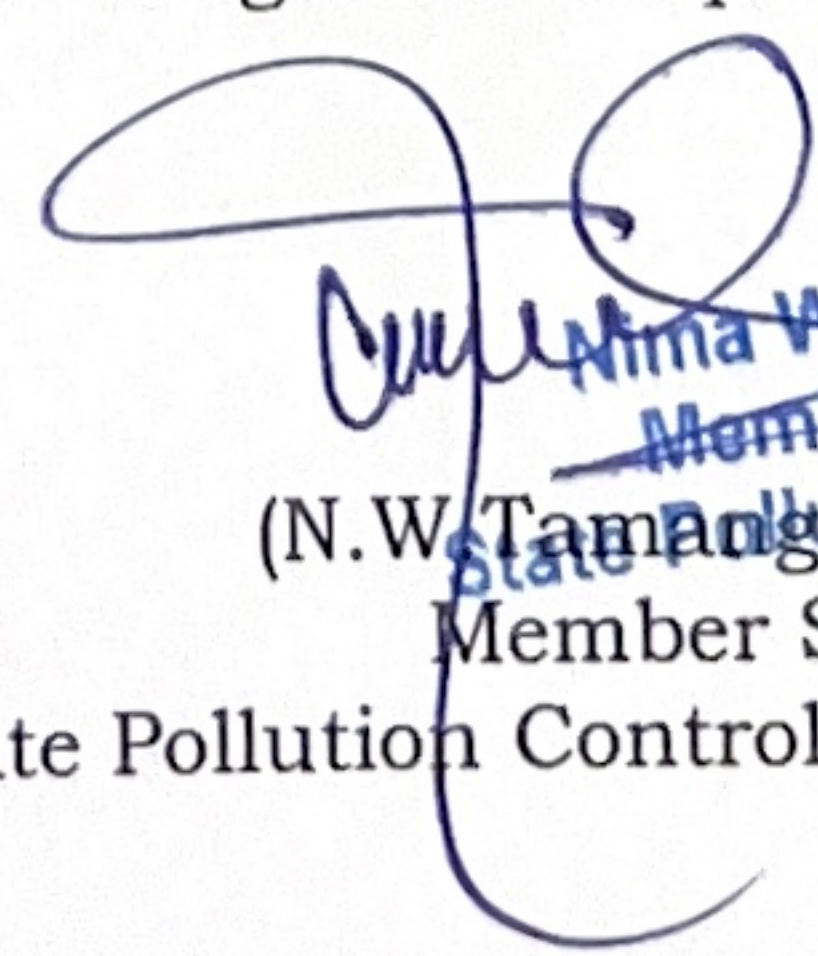
PRESS RELEASE

The Board has noticed that several applicants rely heavily on external agents, unauthorized consultants, or commercial cyber cafes to handle their online portal accounts. In light of this, the Board deems it necessary to issue the following vital clarifications to protect applicants and maintain the integrity of the regulatory system to the general public and all project proponents, industrial entrepreneurs and healthcare facilities regarding the submission of online applications for Consent to Establish (CTE), Consent to Operate (CTO), and various statutory Authorizations (including renewals) regarding the online procedure for obtaining statutory clearances under the Water (Prevention and Control of Pollution) Act, 1974, and the Air (Prevention and Control of Pollution) Act, 1981.

1. **Retention of Login Credentials:** Login IDs and passwords generated on the Online Consent Management & Monitoring System (OCMMS) portal after registration must be retained strictly by the applicants themselves. These credentials are primary to your establishment's profile. Project proponents are strongly advised against sharing their user credentials with third parties to prevent unauthorized modifications or misuse of corporate data.
2. **Mandatory Use for Subsequent Applications:** The same login credentials must be utilized for all future statutory interactions, including applying for CTE/CTO renewals, expansion requests, and annual waste management authorizations.
3. **No Empaneled Third Parties or Cyber Cafes:** The State Pollution Control Board explicitly clarifies that **no third-party agents, private consultants, or computer/cyber cafes have been empaneled, authorized, or recognized** by the Board to facilitate the submission of applications. However, if applicant wishes to engage their services as per their convenience. Applicants may, however, avail the services of such entities at their own discretion and convenience. The Board shall not be responsible for any fees charged, representations made, or actions undertaken by such entities.
4. **No Additional/Separate Service Charges:** Applicants are not required to pay any external service fee or processing charges for filing applications. Apart from the government-prescribed statutory Consent or Authorization Fees—which are to be paid online securely through the integrated portal gateway—no separate payment is authorized by the Board.
5. **Self-Help Resources for Applicants:** To promote the ease of doing business and to make the online portal entirely user-friendly, the Board has provided comprehensive step-by-step video tutorials and detailed user manuals on its official website. Applicants are encouraged to refer to these official guidance tools to seamlessly navigate the registration and application processes on their own.

The Board urges all stakeholders to follow the official guidelines, secure their digital access, and refrain from engaging middlemen. For any technical difficulties or genuine queries regarding the portal, applicants may contact the designated Help Desk or visit the official Board website.




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Member Secretary,
State Pollution Control Board-Sikkim